

VICTORIA WILLIAMS

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Herndon, Virginia • 20171 • (508) 768-7627

EDUCATION

GEORGE MASON UNIVERSITY
CLASS OF 2019

BS CRIMINOLOGY LAW AND SOCIETY

3.2 GPA

CONCENTRATION: HOMELAND SECURITY

MINOR: INTELLIGENCE ANALYSIS

INTELLIGENCE ANALYST

Highly motivated intelligence analyst with the ability to drive complex projects from concept to completion while performing daily administrative tasks necessary to maintain operations. Efficiently manages goals, quality standards and timelines for multiple projects. Possesses a thorough knowledge of the intelligence cycle complimented by proven problem-solving paradigms

Excellence • Leadership • Creativity • Service • Ethics • Outstanding Administrative Skills • Judgement • Gather and Analyze Information • Initiate, Coordinate and Conduct Research Efforts • Determine the Significance and Reliability of Incoming Information • Establish and Maintain Intelligence Records and Files • Evaluate Information to Determine Actionable Intelligence

Reference • Jeffrey Pollard • 703.993.8315 • pollard2@gmu.edu

ACTIVITIES:

DIGITAL GRAPHIC ARTIST, SELF-TAUGHT, COMMISSIONED WORK 2011-PRESENT

NATIONAL HONOR SOCIETY

NOTE TAKING SERVICE FOR DISABLED STUDENTS 2015-2017

EMPLOYMENT

BLACKHORSE SOLUTIONS, INC.

Intern

(JANUARY 2020 TO MAY 2020)

Herndon, Virginia

Reference • Chris Williams • Virtual Solutions • 813.546.5348 •

chris.williams@blackhorsesolutions.com

Reference • Colby Abe • Subject Matter Expert • 443.852.0999 • colby.abe@blackhorsesolutions.com

Dedicated intern with the will to learn and open for constructive criticism to improve quality of products. Diligent work turned over in a timely manner to the specifications outlined by project manager(s). Perceptive, determined, driven, structured and passionate.

Interpol missing persons database, case investigation • Identified and gathered information on the person's last known whereabouts and persons of interest in their disappearance • Compiled satellite images of locations relevant to the case • Collected local news articles about the person and persons of interest • Investigated persons of interest; pinpointed their place of residence/work, discovered social media profiles, identified possible motives, found potential cellular devices belonging to persons, and looked into recent activities • Earned nickname "Grave Digger" from mentors after displaying tireless dedication to finding information and identifying potential leads to find the missing person • Information compiled into a slide deck for easy consumption, all information sent to Interpol to assist in the investigation.

Investigated global human trafficking operations and social media trends for customers • Identified trends in different geographical areas such as Europe, South America, Central America, the Caribbean, and refugees/migrants from the Middle East • Researched modus operandi of traffickers in their areas of operation and the main markets for trafficking (forced labor, sex trafficking, domestic servitude) • Identified most vulnerable demographics in each region • Studied social media trends and demographics in individual countries to assist in searching for information on individual persons and their whereabouts.

Designed a tool repository for the company and customers • Researched tools' names,

creator/author/developer(s), uses and capabilities, general description, country of origin, privacy policy, etc. • Discovered new tools for potential future use and created tutorials on how to use each.

Researched social media trends in specified countries for company and customers to create profiles for intelligence gathering • Identified basic demographics of each country (population, biggest cities, Internet usage, average age, etc.) • Analyzed social media habits and identified the most generic user traits for each app/site/platform • Investigated lesser known/regional social media platforms to identify their origin and uses.

Conducted an in-depth research project with other professionals in CASO • Worked with individuals from diverse backgrounds to create a comprehensive final product on a specified topic • Researched the current state of international relations between China and the Philippines in the South China Sea.

AERIE, AMERICAN EAGLE OUTFITTERS, INC.
Retail Sales Consultant

(OCTOBER 2016 TO DECEMBER 2019)
Fairfax, Virginia

Reference • Toni Usman • Store Manager • 717.977.1133 • tm8982@comcast.net

Customer service professional offering over three years of diversified experience. Excellent problem-solving skills. Committed to achieving customer satisfaction as well as meeting or exceeding organizational expectations. Self-starter, flexible, independent, organized and punctual. Cooperative, polite, hardworking, and loyal.

Speedy and Accurate Operational Skills • Courteous Customer Service • Cash Handling • Product Promotions and Sales • Analytical Skills • Ardent Team Assistance Initiatives • Conflict Resolution • Security and Compliance—Adherence to Corporate Regulations, Laws, Policies and Procedures

SKILLS

The work ethic of a baby boomer complimented by the technical skills of a millennial. Computer skills include Adobe Photoshop, Microsoft Office (Word, Excel, PowerPoint, etc.), and Google Dorking.

CASO certification in open source intelligence gathering, more information on CASO here:
<https://blackhorsesolutions.com/news/Now-Offering-CASO-Online.html>

Proficiency in industry tools such as Venntel, Maltego, Flashpoint, Wolfsbane, Silo, Amazon Workspace, TOR, Echosec, and Silobreaker.

REFERENCES

Additional references are immediately available upon request.